

Maxey, Jenny

From: Pamela Clegg [pamela.j.clegg@gmail.com]
Sent: Monday, March 21, 2011 7:57 PM
To: Maxey, Jenny
Subject: Testimony for H.B. 87 from Pamela Clegg
Attachments: Exhibit1.pdf; Exhibit2.pdf; Exhibit3.pdf; Exhibit4.pdf; Exhibit5.pdf

Follow Up Flag: Follow up
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Dear Representatives:

Please accept this written testimony as a proponent of H.B. 87 in lieu of verbal testimony. I affirm to tell the truth in this testimony.

My name is Pamela J. Clegg, I live at 3614 Makassar Drive, Blendon Township, Westerville, Ohio - the Huber Ridge Area. I have lived at this address for 23 years. I am writing to ask that you please pass H.B. 87 for numerous reasons. The first reason is that it is the right thing to do on behalf of your constituents who have been oppressed by excessive and numerous water/sewer rate increases. When the requesting utility (Ohio American Water) passes all of their legal fees on to the customer, that encourages rate increases not only by the requesting utility, but also by the lawyers who are posed to gain financially. It is unthinkable that we have had to pay for these fees all these years - and the average resident did not know until recently that this was the practice.

I am attaching copies of five water bills: Exhibits 1, 2, and 3 are from our address (one current; two as noted), Exhibit 4 is from a Westerville water customer (current bill), and Exhibit 5 is from a Columbus water customer (current bill). Please keep in mind that all bills except Exhibit 5 are monthly bills; Exhibit 5 is for three months. There are two adults and three teenagers in our home, no pets. The Westerville home has two adults, two teenagers, one elementary age child, and a dog. The Columbus home has two adults, no pets.

Exhibit 1	Mar. 10, 2011	Usage 3 CCF	Water charge - 17.22	Sewer charge - 26.51	Service charge - 9.51
		Reverse Osmosis charge - 4.50	TOTAL \$57.74		
Exhibit 2	Dec. 10, 2010	Usage 4 CCF	Water charge - 22.96	Sewer charge - 35.34	Service charge - 9.51
		Reverse Osmosis charge - 6.00	TOTAL \$73.81		
Exhibit 3	Sep. 14, 2010	Usage 6 CCF	Water charge - 34.45	Sewer charge - 35.34 s/w	Service charge - 9.51
		Reverse Osmosis charge - 9.00	TOTAL \$88.30		

Notice that simply increasing our usage by 1 CCF results in a \$5.74 increase for water, an \$8.83 increase in sewer, and a \$1.50 increase in reverse osmosis for a total of \$16.07. *Having summer/winter (s/w) rates saved us \$17.68 for sewer on our Sep. 14, 2010 bill.*

Exhibit 4 (Westerville) 02/25/2011	usage 10 CCF	Water charge - 21.20	Sewer charge - 54.78	Service charge - none
		Reverse Osmosis charge - none	TOTAL \$75.98	
		(4.65/ first 2 ccf)	(15.98/2ccf 38.80 8/ccf)	
		(1.71/next ccf)		
		(14.84/next 12 ccf)		

What Huber Ridge would pay for 10 CCF	Water charge - 57.41	Sewer charge - 88.36	Service charge - 9.51
Reverse Osmosis charge - 15.00	TOTAL \$170.39		

Huber Ridge pays \$94.41 more per month than Westerville and annually pays \$1,132.92 more than Westerville for 10 ccf - and the Clegg family averages only 4 ccf per month.

Exhibit 5 (Columbus) 11/17/2010 - 02/18/2011 Water charge - 97.54 Water surcharge 1.80 Sewer charge - 101.36 Sewer surcharge - 1.80 Clean River Fund - 5.28 TOTAL \$207.78

Divided by 3 presents a one month 8 ccf rate of: **Water charge - 32.51 Water surcharge 1.80 Sewer charge 33.79 Sewer surcharge 1.80 Clean River Fund - 5.28 TOTAL \$75.18**

What Huber Ridge would pay for 8 CCF Water charge - 45.93 Sewer charge - 70.69 Service charge - 9.51 Reverse Osmosis charge - 12.00 TOTAL \$138.13

Huber Ridge pays \$62.95 more per month than Columbus and annually \$755.40 more than Columbus for 8 ccf. Columbus's recent rate increases have decreased the margin since we have been keeping track.

The passage of H.B. 87 is one small hope for us.

When good people do not want to move into a neighborhood because of water company concerns, the community loses. When good people move out of a neighborhood because of water company concerns, the community loses. When residents can no longer recommend their neighborhood in good conscience to others as a good place to live because of water company concerns, the community loses. When homes are on the market longer because of water company concerns, the community loses. When homeowners take a loss on the sale of their home because of water company concerns, the community loses. This is the condition of Huber Ridge.

Our family is not the typical Huber Ridge family. As you can tell, we have learned to conserve, and it is a family effort.

Again, I respectfully ask you to pass H.B. 87. We truly need your help.

Sincerely,

Pamela J. Clegg
3614 Makassar Drive
Westerville, OH 43081-4027
(614) 891-9176



Ohio American Water
 PO Box 94551
 Palatine, IL 60094-4551

pd 12/27
 on 12/18

For Service To: 3614 Makassar Dr



000625 | AV 0.335 0625/0825/000625 003 | PCM8VY



RONALD CLEGG
 3614 MAKASSAR DR
 WESTERVILLE OH 43081-4027

ACCOUNT NUMBER	[REDACTED]
AMOUNT DUE	\$73.81
DUE DATE	Dec 27, 2010
Due After Jan 11, 2011	\$77.50
Please return this portion with check ▼ Payable to the address below ▼	

Ohio American Water
 PO Box 94551
 Palatine, IL 60094-4551



EXHIBIT 2



Customer Account Information

For Service To: Ronald Clegg
 3614 Makassar Dr
 Account Number: [REDACTED]
 Premise Number: [REDACTED]

Billing Period & Meter Information

Billing Date: Dec 10, 2010
 Billing Period: Nov 05 to Dec 07 (32 days)
 Next reading on/about: Jan 07, 2011
 Rate Type: Residential

Meter readings in current billing period:

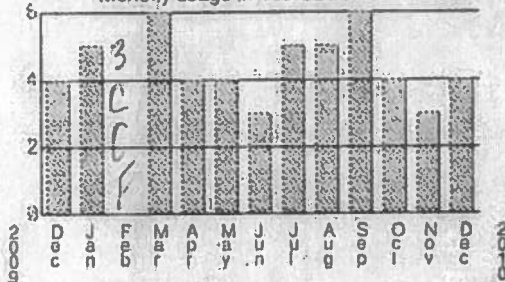
Meter Number 2409 is a 5/8-inch meter.
 Present-actual 1780
 Last-actual 1776
 100 Cubic Feet used 4
 1 cu ft equals approx 7.50 gal
 Gallons used 2992

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$57.74
Payments as of Dec 10, 2010. Thanks!	-57.74
Total prior balance, Dec 10, 2010	.00
-----Current Water Charges-----	
Service Charge	9.51
Water Volume (\$5.741200 x 4.00)	22.96
Total water charges, Dec 10, 2010	32.47
-----Current Wastewater Charges-----	
WasteWater Volume (\$8.83580 x 4.00)	35.34
Total wastewater charges, Dec 10, 2010	35.34
-----Other Current Charges-----	
Reverse Osmosis Surcharge	6.00
Total other charges, Dec 10, 2010	6.00
-----TOTAL AMOUNT DUE-----	\$73.81
If paid after Jan 11, 2011	
Add Late Charge	\$3.69
Total Due After Jan 11, 2011	\$77.50

Water Usage Comparison

Monthly usage in 100 Cubic Feet





Ohio American Water
 PO Box 94551
 Palatine, IL 60094-4551

For Service To: 3614 Makassar Dr

pd 9/26

ACCOUNT NUMBER	[REDACTED]
AMOUNT DUE	\$88.30
DUE DATE	Sep 29, 2010
Due After Oct 14, 2010	\$92.72
Please return this portion with check Payable to the address below	

000474 1 AV 0.335 0474/0474/000474 002 1 PCLTOK
 RONALD CLEGG
 3614 MAKASSAR DR
 WESTERVILLE OH 43081-4027

Ohio American Water
 PO Box 94551
 Palatine, IL 60094-4551

EXHIBIT 3



Customer Account Information

For Service To: Ronald Clegg
 3614 Makassar Dr
 Account Number: [REDACTED]
 Premise Number: [REDACTED]

Billing Period & Meter Information

Billing Date: Sep 14, 2010
 Billing Period: Aug 09 to Sep 09 (31 days)
 Next reading on/about: Oct 08, 2010
 Rate Type: Residential

Meter readings in current billing period:

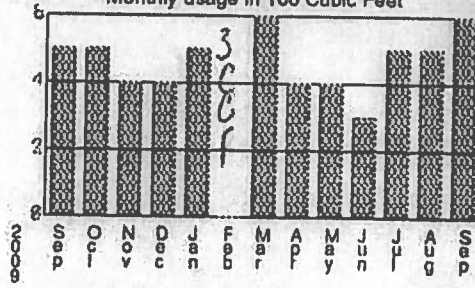
Meter Number 2409 is a 5/8-inch meter.
 Present-actual 1769
 Last-actual 1763
 100 Cubic Feet used 6
 1 cu ft equals approx 7.50 gal
 Gallons used 4488

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$81.06
Payments as of Sep 14, 2010. Thanks!	-81.06
Total prior balance, Sep 14, 2010	.00
-----Current Water Charges-----	
Service Charge	9.51
Water Volume (\$5.741200 x 6.00)	34.45
Total water charges, Sep 14, 2010	43.96
-----Current Wastewater Charges-----	
WasteWater Volume (\$8.83580 x 4.00)	35.34
Total wastewater charges, Sep 14, 2010	35.34
-----Other Current Charges-----	
Reverse Osmosis Surcharge	9.00
Total other charges, Sep 14, 2010	9.00
-----TOTAL AMOUNT DUE-----	\$88.30
If paid after Oct 14, 2010	
Add Late Charge	\$4.42
Total Due After Oct 14, 2010	\$92.72

Water Usage Comparison

Monthly usage in 100 Cubic Feet



3 cu ft
power washer
stones in front
- also to bathroom
deck, but washed
by hand with
very little
water

EXHIBIT 5 - COLUMBUS

Summary of New Charges

Service Period 11/17/2010 - 02/18/2011 Days of Service 93

Bill Detail

Charges	Usage	UOM	Amount
CLEAN RIVER FUND	1 ERU		5.28
SEWER CHARGES	24 CCF		101.36
SEWER SURCHARGE	24 CCF		1.80
WATER CHARGES			97.54
WATER SURCHARGE			1.80

Meter Information

Service Type	Multiplier	Current Meter Readings			Previous Meter Readings				
		Reading Type	Dial 1	Dial 2	Dial 3	Reading Type	Dial 1	Dial 2	Dial 3
WRES #34008840	1	M	233			M	209		

Messages

If you have an outside remote, check it with your inside meter. If they do not read the same, call (614)645-8270.
 CALL 645-7102 TO REPORT SEWER BASEMENT BACK-UPS & SEWER OVERFLOWS

