

SAMPLE SSO BILL

123 Elm
ANYTOWN, OH 44103

SAMPLE SSO BILL Primary Customer Name on account and service address where gas was actually used. Your mailing address may be different.

ACCOUNT NUMBER – DATE PREPARED – NEXT METER READING DATE
Customer account number, date bill prepared, and your next scheduled meter reading date.

Account Number 0 0000 0000 0000 Date Prepared October 12, 2006 Next Meter Reading 12/12 - 12/15/2006

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 11/10 & 5 p.m. on 11/14/2006 at www.dom.com.

CREDITS AND CHARGES SINCE YOUR LAST BILL
'Balance Brought Forward' and any payments made since your last bill. This gives you the balance owed, in addition to your current bill.

| | |
|---|----------------|
| Credits And Charges Since Your Last Bill | |
| Balance from last bill | \$60.45 |
| Payment on Oct 9, 2006 - Thank You | 60.45 CR |
| Balance | \$.00 |
| Current Charges | |
| General Sales Service Rate | |
| Monthly Service Charge | \$5.70 |
| Gas Usage Charge 1.8 MCF @ \$8.1722 | 14.71 |
| Total Current Charges | \$20.41 |
| Total Account Balance | \$20.41 |

CURRENT CHARGES
Total 'Current Charges' include, monthly service charge and gas usage charge (in MCF's) based on your individual billing rate. Click on the link at the top of the page to view reverse side of bill and explanation of individual charges.

TOTAL ACCOUNT BALANCE
Total 'Account Balance' is the total current charges and any remaining balance brought forward.

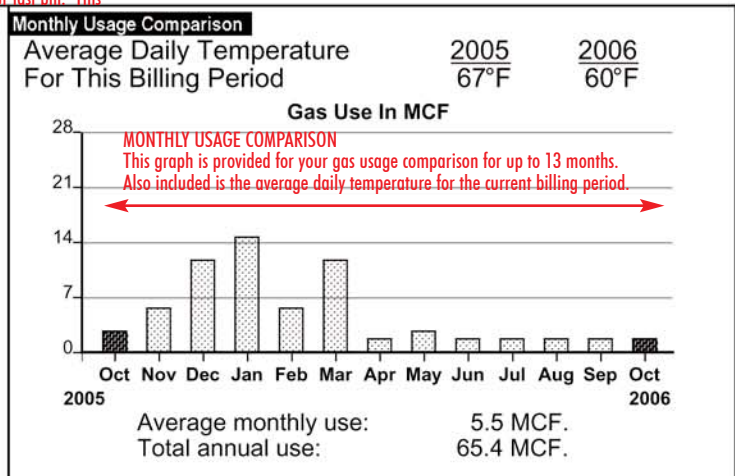
This bill includes \$10.15 for SSO gas cost at \$5.641 per thousand cubic feet (MCF) and \$.50 for Gross Receipts Tax.

You may be able to save on the SSO gas cost portion of your bill by shopping for an alternative gas supplier.

THIS BILL INCLUDES, etc. This portion shows the cost of the gas, and the gross receipts tax associated with current charges. In addition, you will find helpful Energy Choice messages.

PLEASE PAY
Depending on type of customer plan, this area will show budget amount or account balance due, along with due date.

BILLING PERIOD AND METER READINGS
This area shows the billing period and actual or estimated meter readings associated with your current and previous bill. You can also find your gas meter number in this area.



Billing Period And Meter Readings

| Date | Read Type | Reading | Difference |
|----------------------------|-----------|---------|------------|
| Meter Number 00000000 | | | |
| Oct 12, 2006 | Actual | 72.1 | |
| Sep 13, 2006 | Estimate | 70.3 | 1.8 |
| MCF Used in 29 Days | | | 1.8 |

MCF USED IN 29 DAYS
Indicates number of days in current bill period and gas usage in MCFs.

Please Pay Account Balance of \$20.41 by October 30, 2006

Need to Locate an Authorized Payment Center?

Go to www.dom.com. Under 'Choose a Topic,' select 'Find a Payment Center.'

This area includes important messages to help keep you informed.

ENERGYSHARE: Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

PLEASE DETACH AND RETURN, etc.
The bottom third of your bill is the payment coupon. Tear it off and return it with your check in the envelope provided. Keep the upper section for your records since it contains information you may need to understand your gas usage.

Please detach and return this coupon with a check made payable to Dominion East Ohio. Please see reverse side for mailing address change instructions.

PLEASE PAY BY Oct 30, 2006 Account No. 0 0000 0000 0000

| | |
|-----------------|-----------------|
| \$20.41 | |
| Account Balance | Amount Enclosed |

Goodbye, GCR. Hello, SSO.
Starting in mid-October 2006, non-Energy Choice customers will see a change on their bills. The term "Gas Cost Recovery" will be replaced by "Standard Service Offer." Both labels refer to the cost of natural gas. An August customer newsletter and a September bill insert provided details on this change. You can also learn more at http://www.dom.com/about/companies/eohio/choice_news.jsp.

This area includes messages about our programs and changes affecting our customers.

SAMPLE SSO BILL
123 Elm
ANYTOWN, OH 44103

DOMINION EAST OHIO
PO BOX 26785
RICHMOND VA 23261-6785

SAMPLE SSO BILL (address)
Account holder name(s) and mailing address for your bill.

DOMINION EAST OHIO (address)
The Company name and address your payment is mailed to. Be sure this address is visible in the envelope window before mailing.