



**AGENDA**  
**GOVERNING BOARD MEETING**  
**July 19, 2011**  
**9:00 a.m. – 2:00 p.m.**

- 9:00 a.m. Call to Order and Approval of Minutes ~ Chairman Solove
- 9:15 a.m. Report of the Consumers' Counsel ~ Janine L. Migden-Ostrander  
New Employee Introduction  
Employees of the Month Introductions
- 10:15 a.m. Break
- 10:30 a.m. Case Summaries ~ Bruce Weston
- 11:00 a.m. New Case Summaries ~ Aster Adams
- 11:30 a.m. Communications Summary ~ Beth Gianforcaro
- 12:00 p.m. Executive Session and Lunch
- 1:00 p.m. Operations Summary ~ Chuck Repuzynsky
- 1:30 p.m. Legislative Report ~ Amy Kurt
- 2:00 p.m. Adjourn ~ Chairman Solove

**Next meeting is scheduled for September 21, 2011.**