



Janine L. Migden-Ostrander  
*Consumers' Counsel*

**AGENDA**  
**GOVERNING BOARD MEETING**  
**January 18, 2011**  
**9:00 a.m. – 2:00p.m.**

- 9:00 a.m. Call to Order and Approval of Minutes ~ Chairman Solove
- 9:15 a.m. Report of the Consumers' Counsel ~ Janine L. Migden-Ostrander  
Employees of the Month & New Employee Introductions
- 10:00 a.m. Case Summaries ~ Bruce Weston
- 10:30 a.m. Break
- 10:45 a.m. New Case Summaries ~ Aster Adams
- 11:15 a.m. Communications Summary ~ Beth Gianforcaro
- 11:30 a.m. Operations Summary ~ Chuck Repuzynsky  
Consumers Services Division ~ Maria Durban
- 11:45 a.m. Legislative Summary ~ Amy Gomberg
- 12:15 p.m. Lunch and Executive Session
- 1:00 p.m. Net Neutrality ~ David Bergmann
- 1:20 p.m. Federal Energy Legislation ~ Amy Gomberg
- 2:00 p.m. Adjourn ~ Chairman Solove

**Next meeting is scheduled for March 15, 2011.**